



Warranty MyControl Bathing System Signature Series

With Touch Assist Touch Screen Technology

PDF VERSION

Please review product warranty carefully prior to purchase

Accessible Bath Technologies, LLC
For Customer service call 518 937-1519 or visit us on line at
www.accessiblebathtechnologies.com
www.mycontrolbathingsystem.com
www.mycontrolbath.com

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MyControl Bathing System Residential Warranty

If a standard component or part of MyControl Bathing System not covered by a separate warranty breaks or fails, ABT will replace that component or part free of individual product cost for a period as listed below. Warranty coverage begins from date of original owner purchase.

Basin: 5 years from date of original owner purchase

Electronics and door strikes: 1 year from date of original owner purchase

All other components: See individual component manufacturer's warranty for warranty details

As long as any breakage or failure covered by the terms of this warranty was not a result of that listed in this warranty ABT will give you a replacement part or parts free. Just pay for shipping and installation cost by a qualified, authorized and certified ABT Technician.

Accessible Bath Technologies warrants all MYCONTROL series bath products against defects in materials and workmanship of the bathing system from the date of purchase by the original consumer as outlined herein. This warranty applies to the shell which is warranted against cracks, blisters, or un-natural fading in the acrylic surface. The whirlpool system, not including pump, is warranted against defects in materials and workmanship which includes leaks or mechanical failure. The whirlpool pump and heater is covered by a separate manufacturer's warranty for a period designated by each manufacturer. Component Manufacturer's warranty cards may be included on the CD-ROM and in printed material package that came with your Bathing System. Factory added options are warranted against defects in materials and workmanship for 1 year from date of original owner purchase. Accessible Bath Technologies warrants all electronic control boards, power supplies, and sensors against defects in materials and workmanship of the bathing system from the date of purchase by the original consumer as outlined herein. Carefully review and follow all component manufacturer's warranties.

The warranty does not include damage or defects caused by the shipper, installer or any other person who may handle the unit after it has left Accessible Bath Technologies' factory. In addition, the warranty does not cover defects caused by unauthorized or unreasonable use, improper care or cleaning, damages caused by the use of unapproved chemicals, or damage caused by additions or modifications not performed by Accessible Bath Technologies.

Accessible Bath Technologies reserves the right to inspect any component or part submitted for warranty consideration. Accessible Bath Technologies will repair or replace defective component or part with a new or reconditioned item at their option. Repair or replacement of any component or parts is limited to one occurrence per bathing system purchase. Accessible Bath Technologies may at their option replace or repair any component or part more than once. In doing so, this does not alter this warranty nor does it mean that any such gesture of good will be repeated.

This warranty only applies to products that are installed for residential use. ***No warranty is given if a residential unit is used in commercial situations.*** In addition, the warranty only extends to the first consumer purchaser, and not to subsequent owners.

Accessible Bath Technologies will not be responsible for incidental or consequential damages that may arise from any defect in the product including but not limited to damage to carpet, ceiling, walls, loss of use, or damage caused by installation or removal, personal injuries among other reasonable natural or man-made conditions or events).

Direct sunlight may interfere with operation and/or damage components. Acrylic manufacturers recommend that their products be placed out of direct sunlight to extend the life span of the material.

In the event of any defect or problem that is covered under this warranty, Accessible Bath Technologies will repair or replace, at our discretion, the defective part or unit. The warranty on all components covers parts and materials, but does not include labor, cost of removal, transportation, reinstallation, or any costs incurred, or any profits lost during repair period. No person or company is authorized to perform warranty work on any item covered by Accessible Bath Technologies. For warranty performance, call Accessible Bath Technologies at (518) 869-7928.

Purchaser must accept that this device may send or receive interference signals, RF and/or light. And that such interference might effect device's operation.

Accessible Bath Technologies warranty every component/part of the MyControl that is not covered by a separate warranty. Please refer to all individual warranty terms shipped with the MyControl Bathing System or visit our on-line warranty page for more warranty details.

Please note that some components/parts are covered by their own independent warranty (due to manufacturer's use requirements). The following is a current list at time of shipment of Components/parts that are supplied with your My-Control bathing System and covered by their own warranty. Please follow all manufacturer's warranty terms and directives to register or secure your warranty rights for these component/parts.

- Hayward Electric Drain valve
- Grohe Water valve
- Grohe Trim Plate
- Whirlpool pump
- whirlpool heater
- Pillows and cushions

Purchaser/owner/user must accept that this product operates using water and that it is possible that it could leak. Purchaser/owner/user assumes all responsibility for any consequence(s) or damage(s) arising from bath system use, direct or indirect.

By installing and/or using the bathing system a person accepts all faults of use and all terms of this warranty in full.

*** This Warranty does not extend to or cover the limited time available thank you gift pillow or the door edge cushion option. See special promotion pillow warranty that is shipped with the pillow.

This warranty only applies to MyControl Bathing Systems sold in the United States of America.

Accessible Bath Technologies Reserves the right, without limitation, to modify or change this warranty without giving notice.

This warranty gives you specific legal rights, and you may have other rights that vary from state to state.

Special Notes

MyControl Bathing System is intended to be used by adults or used by those while under adult supervision. Adult maturity and common sense should be observed when using this product.

For health reasons and because all bathing systems are custom manufactured for each order, MyControl can not be returned for refund. Refunds may be granted at the sole discretion of ABT. In no case will a refund be granted if the bathing system or its components are used in any way, whether installed permanently or temporarily. The Bathing System is non-returnable for refund if the protective power plug and power adapter labels have been removed. Glued piping and other signs of operation are suitable indications and evidence of product use. Please review the product warranty and your terms of sale located on or with your purchase agreement for specific details.

DO NOT SIT ON BATHING SYSTEM DOOR. DOOR PIVOTS, DO NOT LEAN FULL BODY WEIGHT AGAINST DOOR. DO NOT USE DOOR AS A GRAB BAR. USE CAUTION WHEN LEANING ON DOOR TO ASSIST A PERSON WHO IS IN BATHING SYSTEM.

All bathing system functions are controlled by electronics and/or electricity. In the event of power failure, the bathing system door will remain secure. This assures that water is kept safely inside the basin and not on the floor. It is advisable to have a plan of exit for the bather. A back up power system is available as an option that will power the bathing system to allow for limited operation of the bathing system. The back up power system does not operate the whirlpool and whirlpool heater. User and owner assume all liability for any consequence(s) or damage(s) arising from bath system use, direct or indirect.

As with all whirlpool systems, pregnant or possibly pregnant woman should consult a physician before using the whirlpool.

Water temperatures in excess of 100 degrees Fahrenheit are not recommended.

Persons with obesity or those having a medical history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using any whirlpool system.

WARNING- Risk of electrical shock. Do not permit any electrical appliances (light, telephone, radio or television) within five feet or less of any bathing system or whirlpool bath. Most state codes require the use of a GFCI at all outlets that supply power to a whirlpool, electrical devices and AC household power outlets located in a bath room or where electrical power is supplied near a water source.

Warning - Risk of child or adult drowning. To reduce the risk of accidental drowning, do not permit children or the infirm to use the bathing system unless they are closely supervised.

The use of alcohol, drugs or medication before or during use of the bathing system may lead to unconsciousness with the possibility of drowning. Consult a physician before using the bathing system if a person is taking any medication.

Do not remove suction covers from the whirlpool water inlet during operation. If removed for cleaning, replace immediately after cleaning is finished. Always disconnect power to the whirlpool pump before removing the suction inlet screen.

CAREFLO ADVANTAGE suction safety

With no moving parts and no electrical connections, CareFlo monitors the degree of suction inside the bathtub. If a preset level of suction is exceeded, CareFlo disables the pump from pulling water through the suction cover by causing the pump to temporarily lose water prime. Once the proper level of safe suction draw is restored, CareFlo automatically permits the pump to again pump water. Safe. Automatic.

Pillows or cushions supplied with the bathing system are not floatation devices.

The bathing system must be installed in a way that allows for access to the right and left side ends or the full back side. This is necessary to provide access to the inside components of the bathing system.

Purchaser/owner/user must accept that this device may send or receive interference signals, RF, light sources, etc. And that such interference might effect device operation.

Technical Data Sheets for individual parts used in the manufacturing of MyControl are provided in the complete User's manual that accompanies the product. For copies, please call 518 937-1518.

Technical data sheets for Watts Series 3934 Trip Lever Plastic Bath Drains are provided for reference only.

The Watts drain set that is included with MyControl Bathing System has been altered by ABT to conform to the applicable applications of drain outlet and faucet inlet. The over flow plate has been changed to a non-lever cover plate.

Maintenance and Safety

Your MyControl bathing system is designed to require little to no maintenance, outside of normally necessary house-hold cleaning, under normal use.

If VoiceMate fails to recognize commands or to train, reset by touching and then removing your fingers from the Sanitize and Rinse IR pads at the same time. You will hear a beep. Operate VoiceMate.

You may reset the MyControl by unplugging the electronic AC to DC power adapters for 20 to 30 seconds. Plug the adapters back into the dedicated AC outlet and try operation again.
DO NOT USE the bathing system outdoors.

Wipe the Basin, and all surfaces, using a cleanser approved for use on acrylic, with a warm, damp cloth. Be sure to clean the tub seal after each use. This will assist in preventing soap and dirt build up, helping to assure a tight seal of the door. Do not use harsh or abrasive cleansers. A mild soap will be sufficient for wiping clean the door latch, door strikes, and door hinge. Take advantage of the hand shower and rinse the MyControl inside tub surfaces clear of all cleaning agent and dirt.
DO NOT SPRAY OR APPLY WATER TO THE DOOR STRIKES, DOOR LATCHES, AND OUT-SIDE HINGE. Small amounts of water that may be present under normal use should be wiped away from these surfaces/components immediately and after each tub use.

THE DOOR STRIKES ARE HOLLOW AND WILL ALLOW EXCESSIVE WATER TO RUN THROUGH TO THE INSIDE OF THE TUB BASIN. THIS WILL RESULT IN A WET UNDER TUB SURFACE. DO NOT APPLY OR ALLOW WATER TO RUN INSIDE THE DOOR STRIKES.

DO NOT ALLOW CHILDREN TO PLAY IN OR AROUND THE BATHING SYSTEM. Persons and animals can become trapped inside the bathing system. Drowning can occur. The bathing System power plugs and AC to DC power adapters **MUST** be plugged into a GFCI outlet. This will assist in preventing electrical shock.

Proper care will prolong the life of this product significantly.

Service Procedure

Required Service Procedure:

All Service request and returns must receive pre-authorization from ABT. LLC

Contact Accessible Bath Technologies for all service requests. You can obtain the address of a service facility or service agent nearest you by visiting www.mycontrolbath.com or by calling 519 937-1518.

If return to our factory is necessary, device must be shipped in original carton, or packed to prevent damage from shipping.

Enclose your name, street address and phone number(s).

Enclose a note explaining the problem you are experiencing with the device.

Send original sales slip or other evidence of purchase.

Please ship all AC/DC power adapters with the device.

Freight charges remain the responsibility of the consumer or dealer.

Labor charges to remove and install the device remain the responsibility of the consumer or dealer.

See the enclosed full warranty terms in this owner's manual.

It is highly recommended that service of your MyControl bathing System be performed on location/at place Bathing system is installed. Damage will most likely occur to the bathing system if attempts are made to remove it from a hard install location (tiled into place, screwed to wall and floor beams, etc.).

NOTES:

Separate promotional pillow warranty

(If included with model)

If a problem exists with the promotional pillow or door edge cushion that is not a result of misuse, Accessible Bath Technologies will repair or replace the pillow or cushion without charge as covered in the terms of this warranty. Shipping and handling, removal and installation charges are not covered by this warranty. This warranty is limited to the remedy herein and does not cover or extend to damage or damages resulting from the defect or use of the product(s). A claim for product defect must be made by calling or writing Accessible Bath Technologies at the telephone number and address listed on the Accessible Bath Technologies' web site contact page. This warranty covers the pillow and door edge cushion for a period of two years from the date of purchase of the MyControl Bathing System.

